# Company Refund and Return Policy

\*\*1. General Terms\*\*

Customers have 30 days from the date of purchase to request a refund or return. All returns must be accompanied by a valid receipt or proof of purchase. Refunds are issued to the original payment method within 5-7 business days of approval.

\*\*2. Eligible Items\*\*

Full refunds are available for all digital products and software licenses that have not been activated. Physical products must be returned in their original, unopened packaging.

\*\*3. Non-Refundable Items\*\*

The following items are considered final sale and are not eligible for a refund:

\* Used or opened physical products.

\* Customized software solutions.

\* Consulting or support hours already rendered.

\*\*4. Process for a Return\*\*

To initiate a return, please submit a request through the customer support portal and include your order number and the reason for the return.